

QUALITY CONTROL

Quality Control is in the interest of all members of Law Europe and the future of Law Europe.

The essential elements of Law Europe's quality control are reliability and promptness of responses.

Quality Control is carried out by Law Europe on the basis of the following principles accepted and complied with by all members. The quality controllers are the Secretary General, the Chairman and the Managers of Law Europe.

The 'Ten Commandments' of Law Europe's Quality Control are as follows:

- 1 Reliability
- 2 Trustworthiness
- 3 Efficiency
- 4 Professionalism
- 5 Honesty
- 6 Clarity
- 7 Promptness
- 8 Reactiveness
- 9 Tolerance
- 10 Participation